From: Conner, Dede - KDE Division Director
Sent: Thursday, August 7, 2025 1:20 PM
To: All State KSIS Contacts
Subject: KSIS Alert: KTS Data Exchange

KSIS Points of Contact – please see message below from Infinite Campus regarding KTS data exchange issues.

Infinite Campus
Campus Support

ISSUE ALERT: The Kentucky Tech System (KTS) Data Exchange

The Infinite Campus technical services team is actively investigating issues reported with the KTS data sync process between home high schools and technology centers. This issue may be causing data discrepancies impacting scheduling. Our team is working to resolve the problem as quickly as possible.

Please note that some data may not appear up-to-date during this time. We will provide additional information as it is available, and notify you once the issue is fully resolved.

Thank you for your patience and understanding as we work to resolve this issue.

Campus Support

Please note: The Infinite Campus Notifications mailbox is UNATTENDED. If you have a question or response specific to a case, please logon to the Infinite Campus Community.

1-888-461-2004 (for Authorized Support Contacts)
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